Developing 523 health facilities as "MODEL"

Knowledge Management

Tech-enabled continuum of care

Supportive hand-holding for quality services

Madhya Pradesh Health Systems Strengthening Program
Serving 22 Districts in Madhya Pradesh

KEY HIGHLIGHTS | OCTOBER 2022

MODEL HWCs & UPHCs

- 165 Supportive Handhold Visits
- 07 HWC validated as Model facilities
- Upgradation UPHCs Ashoka garden and Karaiyakheda initiated with Urban cell
- Kayakalp assessment carried out at 208 HWCs

CAPACITY BUILDING INITIATIVES

- 04 handholding visits to LaQshya facilities

HEALTHCARE WORKERS TRAINED

- 446 HCWs (NQAS 67 | CPHC Services 329)
- 51 CHO trained on the CPHC HWC platform
- 50 UPHC staff trained on EHR - IT application
• Pilot on OPD Record Digitalisation ongoing in 10 UPHCs (6 districts)
• e-Aushadhi rollout initiated 68 HWCs in 18 districts
• 104 indents generated at 18 HWCs (Vidisha & Rajgarh) through e-Aushadhi

BEST PRACTICE : INITIATING COMPETENCY ASSESSMENT

Healthcare centres are required to assess, maintain, demonstrate, track, and improve the competence of the staff. In order to inculcate this practice, Chhatarpur initiated knowledge and skills competency assessment for CHO & ANMs across 10 intervention HWCs. This was conducted in collaboration with the district officials, wherein 13 Health care workers participated to assess themselves and identify the training requirement as per the skill gaps identified. This process strengthens the initial development, maintenance of knowledge and skills, educational consultation, remediation, and redevelopment of the healthcare workers.

Competency Assessment Testimonial by Dr Atul Gupta (BAMS), CHO of HWC Ghoora, District Chhatarpur

Community Health Officer Dr Atul Gupta stated that “ज्ञानकार्यों के बारे में जानकारी प्राप्त हुई” this competency assessment has given him a platform to discuss queries with clinical experts and get technical updates. He also mentioned the enhancement in his skill set while doing the day-to-day activities such as BP measurement with following protocols after the Competency Assessment.

GLIMPSES FROM THE FIELD

First Aid at HWC  Maintenance of Register  EHR & e-Aushadi training at Satna  Competency assessment of CHOs at Chhatarpur  Family Planning Shelf  Internal Validation  VHND Strengthening

Accelerating the journey towards universal health coverage