

AROGYA DHAARA

A Monthly Newsletter by CInI

MARCH 2023 | TENTH EDITION

 @HwcModel



Supportive
hand-holding for
quality services



Knowledge
Management

Developing 523
health facilities
as "MODEL"



Tech-enabled
continuum of
care

Madhya Pradesh Health Systems Strengthening Program

Serving 23 Districts in
Madhya Pradesh

KEY HIGHLIGHTS | MARCH 2023

MODEL HWCs & UPHCs

- 214 Supportive Handhold Visits
- 271 HCWs mentored on CPHC services/Kayakalp/NQAS/IT
- 80 Centres demonstrated as **Model**

HEALTHCARE WORKERS TRAINED

- 1068 HCWs (CPHC NCD Application 20, NQAS 555, HWC CPHC services 413, IT 75)

TECHNOLOGY ENABLEMENT

- e-Aushadhi deployed in 23 HWCs



MODEL INITIATIVES:

- **04** HWCs & 01 UPHC are eligible for quality accreditation.
- **38** HCWs trained as a Peer facilitator.
- Jan Aushadhi Diwas implemented by the team in **23** districts.
- Knowledge Management workshop on oral, ENT, Eye and Diseases was conducted in Jabalpur with the three medical colleges (Jabalpur, Rewa, Shahdol).
- Home visits done by the CHO of Shahdol and Umaria for palliative care and malnourished children.
- NQAS certification training initiated in the intervention districts, and support given by the team.

BEST PRACTICES

Care is slowly moving away from the healthcare facilities, focused mainly towards patient convenience (home) and this transition is to be seen in the HCWs of Umaria & Shahdol. When we talk about the HWCs there comes the patient-centric approach, Atmanirbhar HWCs are moving towards a patient-centric approach. Contributing to close surveillance of outbreaks in the catchment area and aid response measures while visiting the villages, malnourished children who need palliative care, are unable to visit the facility or skipped the follow-up routine checkup.

"I am concerned about the palliative care of patients in my area, so I visit them at home. An old lady was suffering from chronic diseases and mental disorders. I visited her regularly and counselled her family. Now she eats better and she even gave me her blessings. HWCs should take responsibility for the community and be patient-centric."

Najmeen Bano,
HWC Dudhi, Shahdol district.



Field Visit by CHO Najmeen Bano Shahdol

TESTIMONIAL

Being treated by a qualified HCW is something of a rarity for people like us. By profession, I am a Mistrri (Mason). I have a joint family where each of us works hard to survive. I am a diabetic and BP patient who got paralyzed last year. Above all odds, the best thing for me & my family to stand strong was the HWC. I am doing better now. The burden is still there to fulfill the family needs, पर सेहत ठीक है तो सब ठीक है।

Nabu Choudhary

AGE: 62, Dudhi, Occupation: Mason, District: Shahdol

FEATURING HWCS

Winning the Maternity

HWC Kali Talai, District – Sheop

Access to quality maternity care is a challenge for pregnant women living in rural areas. Several gaps such as distant delivery points, poor awareness, and unaffordable care still need to be resolved completely.



ANC room picture HWC Kali Talai

Kali Talai and the neighbouring villages of Sheopur district, with a majority of the tribal community, faced this crisis of unavailability, inaccessibility and unaffordability of care.

As a result, more than half of all deliveries took place at home, putting both the health of the mother and child health at risk. Supported by CInI team, several meetings were held with the district administration to address this issue, and a proposal was made to convert HWC Kali Talai into a delivery point. Following permission from the Collector, the HWC was equipped with all of the necessary equipment and training for the ANM.

CHO and the team were mentored, and they took the initiative to raise public awareness about the delivery point's availability. Door-to-door visits were made, as well as VHND and various IEC (Information, Education, and Communication) activities and promotional campaigns. And resulted in more than 25 deliveries being successfully completed (within 3 months) at the HWC, which was a significant achievement.

Pumping Relief HWC Gadi Padariya, District Panna

In India, the plethora of issues surrounding water points towards an existential resource crisis. Lack of water supply is a major challenge faced by every HWC. Gadi Padariya HWC, established in 2010, faced a continuous lack of water supply, causing discomfort to the staff and patients, especially during the summers. The issue was addressed by the CInI team leveraging the local support of various stakeholders at the block and district levels. As a result of the efforts a well was dug and a water pump was installed in the HWC. Gadi Padariya HWC is now the first facility in the district having 24*7 water supply within the premises.



Installation of Water pump HWC Gadi Padariya



CHOs NQAS trained & certified Khandwa



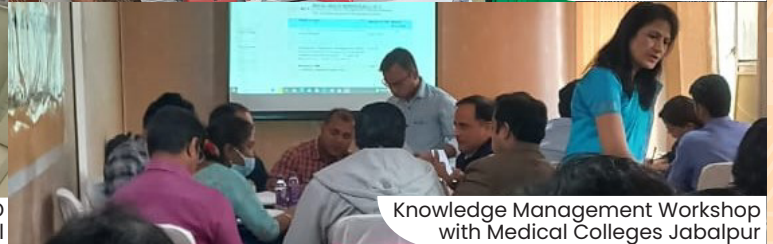
Field visit by CHO Pratibha Singh Umaria



EHR general OPD digitization UPHC Bhopal



Jan Aushadhi Diwas Chhattarpur



Knowledge Management Workshop with Medical Colleges Jabalpur

Take care of your mind, your body will thank you.
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