

AROGYA DHAARA

A Monthly Newsletter by CInI

JULY 2023 | FOURTEENTH EDITION

 @HwcModel



Supportive
hand-holding for
quality services



Knowledge
Management

Developing 523
health facilities
as "MODEL"



Tech-enabled
continuum of
care

Madhya Pradesh Health Systems Strengthening Program

Serving 23 Districts in
Madhya Pradesh

KEY HIGHLIGHTS | JULY 2023

MODEL HWCs & UPHCs

- **498** Supportive Handhold visits
- **28 HWCs** reported as Model
- **411 HCWs** mentored on CPHC services/ Kayakalp/NQAS/IT.
- **99 HCWs** nominated and capacitated as peer facilitators.
- **130 HWCs & 13 UPHCs** are Kayakalp certified (Quality Accreditation)

HEALTHCARE WORKERS TRAINED

- Trained **1529** health care workers (NQAS – **556**, CPHC services – **541**, IT – **419**, & Common Cancer- **13**).
- **KMN - LMS (Learning Management System)**- **03** sessions held on Common lab and diagnostic tests (**122** CHOs participated) & Screening and Management of ENT (**47** participated) and Common mental & disorders (**21** participants)



TECHNOLOGY ENABLEMENT

- e-Aushadhi deployed in 30 HWCs and 05 UPHCs.
- E.H.R deployment in 04 UPHCs

MODEL INITIATIVES

- NCD training provided by the MP team to 52 NCD Nodal officers at the NHM in Bhopal
- 19 CHOs in Sagar received oxygen concentrator training.
- 2 new desktops were provided at the UPHCs in Vidisha after support given by the team
- HWC Bilagaon from Mandla conducted Hand-washing practices in a school under the BCC approach
- NITI AYOOG representative visited HWC Jarwahi from Shahdol district and praised the efforts given by the CInI team.

HEALTH DAY WORLD HEPATITIS DAY

To create awareness about the effect of viral hepatitis Community Health Officers did a community self-awareness in the villages. Based on the theme “One Life, One Liver” on World Hepatitis Day, the CHOs took a session with ANM & ASHAs and encouraged the staff to get Hepatitis B vaccinated.



Observance of World Hepatitis day in Mau jail, Shahdol

The team also discussed the major points that emphasised the need for prevention, early detection, and adherence to prescribed treatment. In addition, health talks were done by the team in different areas of villages, to capture the most targeted people. Therefore, self-screening at regular intervals and practising prevention measures aid in preventing and occurrence of liver diseases were respectively addressed. The CInI team supported the whole event and also motivated the HCWs to get vaccinated as they are the community pillars.



Observance of World Hepatitis day in Mau jail, Shahdol



ACHIEVEMENT

KAYAKALP AWARD OF THE YEAR 2023

After a continuous series of efforts our intervention 130 HWCs and 18 UPHCs awarded Kayakalp certification in FY 22-23, of which 21 HWCs and 02 UPHCs emerged as winners.

Not only this but 19 HWCs and 2 UPHCs have been awarded for the second consecutive year.

The Kayakalp Award is an essential link in a series of efforts to strengthen the state's health institutions and provide better health services to its citizens. This had an effect on the entire team, to promote cleanliness in health facilities and improve the quality of services in the state, and raise awareness of roles and responsibilities. Besides training CInI's support towards the HWCs and the health care workers demonstrated model centres and encouragement of the staff so as to imbibe the ownership in them in order to maintain the sustainability of quality efforts.



Kayakalp Winner UPHC Hanuman Nagar, Satna



Kayakalp Winner HWC Amalai, Anuppur

Testimonial

Cleanliness is no longer a one-time event; it is now integrated into our daily practices and has become a habit. Kayakalp has played a critical role in restoring and reaffirming communities trust in health facilities. The zest and zeal of our team, as well as the collective efforts to improve cleanliness, hygiene, and infection control practices, was a major change.

-MO Shalini Dwivedi

UPHC Hanuman Nagar, Satna



Medical Officer Shalini Dwivedi, UPHC Hanuman Nagar, Satna

There have been significant changes in the work process, especially in the maintenance of cleanliness, hygiene and waste management practices. I am happy that our facility got recognised and stood as a healthcare facility that shows exemplary performance adhering to cleanliness and infection control. I am proud that we crossed these challenges which was supported by the CInI team through the thick and thin time.

-CHO Anamika Bharti

HWC Amalai, Anuppur



Kayakalp Winner HWC Amalai, Anuppur

RBSK on doorstep

Essential Drug List (EDL) delivered to the HWC doorstep is the effort of a well-operated facility.

For most healthcare workers, a smoothly functioning health centre in a rural area is nothing less than a dream come true. Model HWCs Goraiya & Malachua from Block Pali, Umaria district being delivered with EDL at their doorstep through RBSK van.

Earlier the CHOs used to raise online indent from the e-Aushadhi portal but the challenge was to bring the medicine to the HWC for which they travelled twice to the block it cost them financial and transportation issues and consumed their whole day which is supposed to be delivered at the OPD. CInI's intensive support involved addressing the challenges to the district officials, meeting with the RBSK coordinators, sensitizing the roles and responsibilities, initiating a letter from the NHM etc. This impacted the change in the whole system.



Supply of Essential drug list at HWC Malachua, Umaria

Oxygen concentrator training to CHOs in Sagar



NITI AYOJ representative visited HWC Jarwahi, Shahdol



NCD training at the State level, Bhopal



KMN steering committee meeting, Bhopal



CHO taught Hand washing practices in the school, Mandla



Health is a state of complete physical, mental, and social well-being, not merely the absence of disease or infirmity.