KEY HIGHLIGHTS | JANUARY 2024

MODEL HWCs & UPHCs

- 347 Supportive Handhold visits.
- 02 HWCs reported as Model.
- 24 HWCs & 5 UPHCs qualified National Quality Assurance Standard (NQAS) assessment (Cumulative till January’24)
- 125 Health Care Workers mentored (HCWs) on CPHC services/ Kayakalp/NQAS/IT.
- 62 HCWs nominated and capacitatted as peer facilitators.
- Self-assessment done by CHO, 183 Kayakalp.

HEALTHCARE WORKERS TRAINED

TECHNOLOGY ENABLEMENT

- **e-Aushadhi** deployed in 48 new HWCs and 02 UPHCs.
- **E.H.R** – 23 UPHCs deployment and functionality completed (till Jan’24).

MODEL INPUTS

- **LMS (Learning Management System)** – 04 sessions were held on Empathy and Patient Care, Management of Emergencies Trauma and Burns (parts 1 & 2) and Assessment of Sick Newborns and LWB held – 286 CHO’s participated.
- **03 PSSK (Prathmik Swasthya Sampark Karyakram)** organised in Sagar, Khandwa and Jabalpur – interactive session involving medical faculty and students, CMHO & CHO’s

KMN

- **Increasing awareness during VHND sessions and fulfilling the communication gaps were in the focus.**

- **Mental Health – Awareness & Screening camp** organised in Umaria by Mental Health District Nodal, 30 patients were screened.

- **Health checkups and yoga sessions** were organized on National Youth Day in the districts.

- **CHO & ANM** awarded for achieving Kayakalp on 26th January
- **Appreciation to the CHO’s and CInI team** on 26th January

- **CHOs and ANMs** were recognized on 26th January for intervention HWCs for achieving Kayakalp and showing exemplary performance at the HWC level. Also, the CInI team was appreciated by the district administration.
- **Peer Mentor CHO’s from Sagar** gave training on the HWC Arogya application through the MILAAP portal and Quality tools to the other CHO’s.
ACHIEVEMENT

SERIES OF PEER RAISING PEER

Peer support is indeed a cornerstone of healthcare improvement. Mentorship skills, hands-on experience, and fostering connectivity among healthcare workers are critical elements in this process.

In the series of Peer Raising Peers, we have been capturing such efforts throughout the HWCs. The Community Health Officer from HWC Mau, Sidhi district played a role model by providing valuable insights, advice, and encouragement to other CHOs driving Kayakalp. She mentored IEC display, signages and protocols, infection control and management, herbal garden and record keeping etc. Her expertise and experiences helped others to navigate challenges and develop professionally for the assessments. ClnI has been encouraging the process of Peer development to enable sharing of useful information acquired from hands-on experience, sustainably. The supportive handhold visits have accelerated growth and competence in their roles. At the same stage, it empowered healthcare workers to learn from each other, collaborate effectively, and drive positive change in patient care delivery and outcomes.