

AROGYA DHAARA

A Monthly Newsletter by CInI

JANUARY 2024 | NINETEENTH EDITION

 @HwcModel



Supportive
hand-holding for
quality services



Knowledge
Management

Developing 523
health facilities
as "MODEL"



Tech-enabled
continuum of
care

Madhya Pradesh Health Systems Strengthening Program

Serving 23 Districts in
Madhya Pradesh

KEY HIGHLIGHTS | JANUARY 2024

MODEL HWCs & UPHCs

- **347** Supportive Handhold visits.
- **02 HWCs** reported as Model.
- **24 HWCs & 5 UPHCs** qualified National Quality Assurance Standard (NQAS) assessment (Cumulative till January'24)
- **125 Health Care Workers mentored (HCWs)** on CPHC services/ Kayakalp/NQAS/IT.
- **62 HCWs** nominated and capacitated as peer facilitators.
- Self-assessment done by CHOs, **183** Kayakalp.

HEALTHCARE WORKERS TRAINED

- Trained **1543** health care workers (NQAS – **167**, CPHC services – **757**, Common Cancer – **08** IT – **32** & KAYAKALP – **579**).



- **LMS (Learning Management System)- 04 sessions** were held on Empathy and Patient Care, Management of Emergencies Trauma and Burns (parts 1 & 2) and Assessment of Sick Newborns and LWB held - **286 CHOs** participated.
- **03 PSSK (Prathmik Swasthya Sampark Karyakram)** organised in Sagar, Khandwa and Jabalpur – interactive session involving medical faculty and students, CMHO & CHOs

TECHNOLOGY ENABLEMENT

- **e-Aushadhi** deployed in 48 new HWCs and 02 UPHCs.
- **E.H.R - 23** UPHCs deployment and functionality completed (till Jan'24).

MODEL INPUTS



Awareness during VHND session, Barwani

- Increasing awareness during VHND sessions and fulfilling the communication gaps were in the focus.

- Mental Health - Awareness & Screening camp organised in Umaria by Mental Health District Nodal, 30 patients were screened.



Mental Health Awareness Campaign in Umaria



Health check-ups and Yoga session organized on National Youth Day in the districts

- Health checkups and yoga sessions were organized on National Youth Day in the districts.



CHO & ANM awarded for achieving Kayakalp on 26th January



Appreciation to the CHOs and CInI team on 26th January

- CHOs and ANMs were recognized on 26th January for intervention HWCs for achieving Kayakalp and showing exemplary performance at the HWC level. Also, the CInI team was appreciated by the district administration.
- Peer Mentor CHOs from Sagar gave training on the HWC Arogya application through the MILAAP portal and Quality tools to the other CHOs.





Prathmik Swasthya Sampark Karyakram at Sagar Medical College

ACHIEVEMENT

SERIES OF PEER RAISING PEER

Peer support is indeed a cornerstone of healthcare improvement. Mentorship skills, hands-on experience, and fostering connectivity among healthcare workers are critical elements in this process.



Kayakalp Preparation in the districts



Mentoring done by the Peer CHO during the Kayakalp preparation, Sidhi

In the series of Peer Raising Peers, we have been capturing such efforts throughout the HWCs. The Community Health Officer from HWC Mau, Sidhi district played a role model by providing valuable insights, advice, and encouragement to other CHOs driving Kayakalp.

She mentored IEC display, signages and protocols, infection control and management, herbal garden and record keeping etc. Her expertise and experiences helped others to navigate challenges and develop professionally for the assessments. CInI has been encouraging the process of Peer development to enable sharing of useful information acquired from hands-on experience, sustainably. The supportive handhold visits have accelerated growth and competence in their roles. At the same stage, it empowered healthcare workers to learn from each other, collaborate effectively, and drive positive change in patient care delivery and outcomes.

**Those who have health have hope,
and those who have hope have everything.**