KEY HIGHLIGHTS | DECEMBER 2022

**MODEL HWCs & UPHCs**

- 214 HWCs Supportive Handhold Visits (29 HWCs: Baseline assessment; 140 HWCs: NQAS assessment; 45 HWCs: other SHVs)
- 20 UPHCs Supportive Handhold Visits (04 UPHCs: NQAS assessment; 16 UPHCs: other SHVs)
- Work order released by NHM for the supply of computers at 141 UPHCs

**HEALTHCARE WORKERS TRAINED**

- 481 HCWs (CPHC NCD Application 77; LaQshya 01; NQAS 106; HWC CPHC services 298)

**TECHNOLOGY ENABLEMENT**

- e-Aushadi- initiated in 02 HWCs of Sagar
- 123 new user IDs created for CHO
- 23 indents generated in HWCs
MODEL INITIATIVES:

- Establishment of a New examination room at UPHC Karraiya Kheda, Vidisha, earlier utilized.
- Health awareness camp was conducted in the school in Anuppur.
- State assessment letter for UPHCs: Satna, Singrauli, Damoh, Vidisha & Bhopal has been issued by NHM.

NEWS VIEWS:

- Health Minister Dr Prabhuram Choudhary inspected HWC Ghoora, Chhatarpur.
- Health Commissioner Dr Sudam P. Khade, visited HWC Ghinochi, Chhattarpur and praised the team’s efforts.
- HWC Bhamta & Bijasan were awarded KAYAKALP certification.

SUCCESS STORY

Good work on the Universal Health Coverage front:

“3 intervention HWCs awarded under Universal Health Coverage Day”
- Attar HWC, District Khandwa received the "Best AB–HWC Team" award
- Dhamna HWC, district Chhatarpur for doing the maximum no. of teleconsultations (400+)
- Dhanwahi HWC, district Mandla received as the best performer HWC under AB–HWC

Universal Health Coverage Day under Ayushman Bharat was organised in Varanasi, Uttar Pradesh, on the 10th & 11th of December 22. This focuses on the role and importance of universal health coverage in building an improved healthcare service delivery system for all. Participated by CHOs & MOs of 5 states. The selection criteria for CHOs were based on performance in daily OPD, wellness activities, NCD, e–Sanjeevani, and generation of health ID. The district team’s rigorous, supportive handholding visits and proper mentoring of the HCWs proved to be the best achievement and motivation for all.

Testimonial by Ms Shradha Gour, Attar HWC, District Khandwa

I am very happy after receiving the award for "Best AB–HWC Team" from listening to all the instructions carefully marking them as a priority and implementing the same with the team. With the orientation and support from CInI we conducted various wellness activities according to the plan under 12 CPHC services. Since day one, the team and I have focused on the community, and we are working towards NQAS certification.
BEST PRACTICE

**NQAS & KAYAKLP training by AHA (Academy of Hospital Administration)**

As part of CInI's continuous commitment to upgrade the capacities of its district CPHC team, a two-day workshop was organised on NQAS & Kayakalp guidelines and standards by AHA (Academy of Hospital Administration). The key learnings from the workshop helped the team address the field challenges and provide supportive handhold.

**Fielding with ASHAs**

A series of activities is ongoing with the ASHAs & ANM to bring convergence with the Community. ASHA & ANM are committed to shaping grassroots for a better-tailored treatment to support & make people aware. Therefore, to strengthen them mentoring sessions are conducted to orient them about their key roles and responsibilities and to create a meaningful engagement at the community level as per the NQAS.

- Health and Wellness programs
- Filling the MCP card & CBAC form in a right way
- HBNC visit documentation
- CBAC form
- Line listing of HRPW
- To maintain the LMP register
- Immunization
- Outreach session
- Referral
- Family planning
- New born care
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Positive attitude helps keep mental illnesses away!