

AROGYA DHAARA

A Monthly Newsletter by CInI

DECEMBER 2022 | SEVENTH EDITION

 @HwcModel



Supportive
hand-holding for
quality services



Knowledge
Management

Developing 523
health facilities
as "MODEL"



Tech-enabled
continuum of
care

Madhya Pradesh Health Systems Strengthening Program

Serving 23 Districts in
Madhya Pradesh

KEY HIGHLIGHTS | DECEMBER 2022

MODEL HWCs & UPHCs

- **214** HWCs Supportive Handhold Visits (**29** HWCs: Baseline assessment; **140** HWCs: NQAS assessment; **45** HWCs: other SHVs)
- **20** UPHCs Supportive Handhold Visits (**04** UPHCs: NQAS assessment; **16** UPHCs: other SHVs)
- Work order released by NHM for the supply of computers at **141** UPHCs

HEALTHCARE WORKERS TRAINED

- **481** HCWs (CPHC NCD Application **77**; LaQshya **01**; NQAS **106**; HWC CPHC services **298**)

TECHNOLOGY ENABLEMENT

- e-Aushadi- initiated in **02** HWCs of Sagar
- **123** new user IDs created for CHOs
- **23** indents generated in HWCs



MODEL INITIATIVES:

- Establishment of a New examination room at UPHC Karraiakheda, Vidisha, earlier utilized.
- Health awareness camp was conducted in the school in Anuppur.
- State assessment letter for UPHCs: Satna, Singrauli, Damoh, Vidisha & Bhopal has been issued by NHM.

NEWS VIEWS:

- Health Minister Dr Prabhuram Choudhary inspected HWC Ghoola, Chhatarpur.
- Health Commissioner Dr Sudam P. Khade, visited HWC Ghinochi, Chhatarpur and praised the team's efforts.
- HWC Bhamta & Bijasan were awarded KAYAKALP certification.



SUCCESS STORY



Good work on the Universal Health Coverage front:

"3 intervention HWCs awarded under Universal Health Coverage Day"

Attar HWC, District Khandwa received the "Best AB-HWC Team" award

Dhamna HWC, district Chhatarpur for doing the maximum no. of teleconsultations (400+)

Dhanwahi HWC, district Mandla received as the best performer HWC under AB-HWC

Universal Health Coverage Day under Ayushman Bharat was organised in Varanasi, Uttar Pradesh, on the 10th & 11th of December 22. This focuses on the role and importance of universal health coverage in building an improved healthcare service delivery system for all. Participated by CHOs & MOs of 5 states. The selection criteria for CHOs were based on performance in daily OPD, wellness activities, NCD, e-Sanjeevani, and generation of health ID. The district team's rigorous, supportive handholding visits and proper mentoring of the HCWs proved to be the best achievement and motivation for all.

Best AB-HWC award to HWC Attar, Khandwa



Mandla district receiving award under Universal Health Coverage day 2022



Testimonial by Ms Shradha Gour, Attar HWC, District Khandwa

I am very happy after receiving the award for "Best AB-HWC Team" from listening to all the instructions carefully marking them as a priority and implementing the same with the team. With the orientation and support from CInI we conducted various wellness activities according to the plan under 12 CPHC services. Since day one, the team and I have focused on the community, and we are working towards NQAS certification.



Ms Shradha Gour, Attar HWC, District Khandwa

BEST PRACTICE

NQAS & KAYAKLP training by AHA (Academy of Hospital Administration)

As part of CInI's continuous commitment to upgrade the capacities of its district CPHC team, a two-day workshop was organised on NQAS & Kayakalp guidelines and standards by AHA (Academy of Hospital Administration). The key learnings from the workshop helped the team address the field challenges and provide supportive handhold.

Fielding with ASHAs

A series of activities is ongoing with the ASHAs & ANM to bring convergence with the Community. ASHA & ANM are committed to shaping grassroots for a better-tailored treatment to support & make people aware. Therefore, to strengthen them mentoring sessions are conducted to orient them about their key roles and responsibilities and to create a meaningful engagement at the community level as per the NQAS.

- Health and Wellness programs
- Filling the MCP card & CBAC form in a right way
- HBNC visit documentation
- CBAC form
- Line listing of HRPW
- To maintain the LMP register
- Immunization
- Outreach session
- Referral
- Family planning
- New born care

New examination room
UPHC Karriayakheda, Vidisha



Mentoring ASHAs



Health Minister inspecting
HWC Ghoola, Chhatarpur



NQAS KAYAKALP training
to MP CG Team



SHV at HWC Amdi,
Umariya



Review meeting at
UPHC Karriyakheda, Vidisha



Health camp at HWC
Chorbhatti, Anuppur



Kayakalp Awardees
HWC Bhamta, Bijasan



Health Commissioner
visited HWC Ghinchoi, Chhatarpur



Positive attitude helps keep mental illnesses away!