Supportive hand-holding for quality services

Developing 523 health facilities as "MODEL"

Knowledge Management

Tech-enabled continuum of care

Madhya Pradesh Health Systems Strengthening Program
Serving 23 Districts in Madhya Pradesh

KEY HIGHLIGHTS | APRIL 2023

MODEL HWCs & UPHCs

- 460 Supportive Handhold visits
- 157 HCWs mentored on CPHC services/ Kayakalp/NQAS/IT.
- 16 HCWs trained as peer facilitators.
- 364 intervention HWCs nominated for NQAS certification
- 07 interventional UPHCs underwent State assessment
- UPHC-Vidisha, Damoh and Satna scored more than 70% in the State NQAS assessment, proposed for the National level assessment

HEALTHCARE WORKERS TRAINED

- 05 team members are certified as internal assessors for quality.
TECHNOLOGY ENABLEMENT

- e-Aushadhi deployed in 19 HWCs.
- E.H.R – functional in 02 UPHCs

MODEL INITIATIVES:

- Paper presentation by the team on Health Systems Strengthening in IPHACON’23 Kolkata
- Counseling on Eat Right Practices done by the CHO from HWC Rakhi Khurd, Barwani
- Distribution of laptops to the CHO's for the new set of HWCs.
- Exposure visit ongoing of the new batch of HWCs to Model HWC in Anuppur

BEST PRACTICES

Ayushman Bharat HWC Day

The Ayushman Bharat (AB) HWC Day was observed in the intervention HWCs of 23 districts. On the fourth anniversary of the AB-HWCs, a themed activity “Mere Model ki Kahaani, Meri Zubaani” was organised by the CHO's and facilitated by the CInI team at their health and wellness centres. The activities were briefed a day before to the CHO & the staff, where they informed the ASHAs to call out the community for participation. General & NCD screening, counselling on the adaptation of oral health behaviours & drawing competitions were conducted in the school. Also, CHO and the staff spoke about the footfall and the importance of Model HWC, they spoke about their journey, hardships, and success and ended up taking a group selfie.
INNOVATION AT HWC:

Ayushman Ambassador

Ahmedpur Khaigaon HWC in the Khandwa district became the first HWC to have Ayushman Ambassadors. On the occasion of AB-HWC day, two school teachers were appointed as ambassadors based on their performance. The CHO oriented both of them, which was supported by the CInI team. Furthermore, the CHO ensures that their work is followed up. Their ongoing work on providing IFA tablets to adolescents and Hb reporting is lending a helping hand to the CHO.

Under the Ayushman Bharat initiative, the ambassadors will work on health thematic areas; the role will suit the school teacher who actively participates in extracurricular activities such as community engagement, VHND, JAS & spreading awareness on health issues. In addition, as needed, they will initiate school-level health camps.